

We will help you if we can, and we will treat everyone equally. However, we are allowed by law to help you in certain ways.

CAN	CANNOT
CAN give information	CANNOT give legal advice
CAN answer general questions about how the court works	CANNOT explain judicial decisions, let you speak to the judge outside of the courtroom or talk to the judge about what will happen on your case
CAN provide you with contact information for legal service programs	CANNOT refer you to specific lawyers, contact programs or lawyers for you, or give answers that involve legal advice
CAN give you general information about court rules, terminology, procedures, and practices	CANNOT advise you as to how the court rules and procedures will be applied to your case
CAN give you legal definitions	CANNOT give you legal Interpretations
CAN give procedural definitions	CANNOT give you procedural advice
CAN give you cites of statutes, court rules, and ordinances	CANNOT complete research of statutes, court rules, and ordinances
CAN give you public case information	CANNOT give you confidential case information
	CANNOT deny access, discourage access or encourage litigation
CAN give you forms and instructions on how to complete them	CANNOT fill out forms for a party, except for persons with disabilities
CAN review your form by checking for signatures, notarization, correct county name, and case number	CANNOT correct forms for you or tell you what corrections should be made
CAN usually answer general questions about court deadlines	CANNOT change an order issued by a judge

Court clerks do not know the answers to all questions about court rules, procedures, and practices. If a Court Clerk does not know the answer to a particular question or is unable to provide you with an answer **you will be directed** to talk with an attorney.